

# BEN MORAN

<https://www.linkedin.com/in/ben-moran> | <https://github.com/bemoran> | <https://benmoran.site>

## Related Skills Summary

- 2.5+ years of IT experience at Millersville University and Saxton & Stump. (Desktop support of Windows, Mac, reimaging computers, swapping hardware, managing tickets)
- 10+ years of personal experience in computer usage and maintenance. (Android, iPhone, Windows, Mac, Linux, various programs and software, Microsoft Office)
- Coding experience in Java, C++, Python, SQL, OCaml.

## Experience

### **IT Intern | Saxton & Stump | August 2021 – Present**

As an IT Intern, responsibilities include managing the level 1 ticket queue, handling phone calls, computer testing and setups, and computer administration with the use of batch files and GUI applications that I have made with Tkinter in Python.

### **IT Specialist Student Manager | Millersville University | May 2021 – August 2021**

As student manager, I hold the same responsibilities as the IT Specialist while managing the other student IT Specialists. I have also worked more closely with full time professional employees, meaning I am the first to learn new processes and teach those new processes. I am also responsible for training new employees.

### **IT Specialist | Millersville University | October 2019 – May 2021**

As IT Specialists, we have set up new computers, done various software installs and troubleshooting, Windows reimages, helped troubleshoot various computer and phone problems with students and faculty, and general IT related maintenance around campus.

## Education

### **B.S. Computer Science | Millersville University | 2018-2022**

Relevant coursework includes Data Structures, Computer Graphics, Database Systems, Computational Models, Computer Architecture and Operating Systems.

## Leadership

### **Cyber Defense Organization (CDO) | Treasurer | Fall 2021 - Present**

CDO is a student run club with interest in cyber security. All topics are self-taught by research and experimentation through our personal server and lab environment. CDO partakes in capture the flag events online and in person and cyber security conferences when possible. This past spring, CDO placed 4<sup>th</sup> in the MACCDC regional competition between universities in the mid-Atlantic region. I also competed in the 2022 CCDC qualifiers as part of the Linux team.